



# Messenger

Erie, PA

**Resident Newsletter** 

February, 2022

# Winter Weather Warning

The local weather stations have issued another <u>winter weather alert</u> for Erie County, with the possibility of 8" or more of snow, plus ice and freezing rain. Stay indoors, but if you must go out, please use extreme caution.







Lake View Apartments

Shadow Pines Apartments

The Villageon Paccific

## January Snowstorm Brings City to a Halt

Stranded vehicles. Impassable roads. Blowing and drifting snow. The snowstorm of January 17th certainly packed a wallop in Erie, PA! The region experienced as much as 22" of snow within 12 hours. This gave Erie the dubious honor of having the highest snowfall in the state.

The high volume, in combination with the heavy and wet snow and massive snow drifts, proved to be a severe challenge for all the snowplow operators in the county. Due to the weight, plows were breaking down and bringing cleanup operations to a temporary halt. Add the current labor shortage into the mix and the snowstorm became an Olympic-style event.

We're proud of our normal snowplowing operations. We're also looking at ways to improve snow cleanup during extraordinary events like this past one. Discussions are underway with current and potential vendors, including the possible purchase of additional heavy equipment. We can improve, and we will.

While it was a challenging time, there's a lot for which we can all be proud.

- Neighbors came together to help each other. We believe we have the best residents in the city!
- Our maintenance teams were supplementing the snowplow vendors, clearing roads and driveways, and shoveling people out, from 4 AM to 11:30 PM. They worked 18.5 hours in a *Cont'd page 2*.

# **Get to Know New People**

A terrific way to make yourself feel at home in your apartment community is to make friends with the people living around you. But how do you go about meeting the people in your complex?

Here are some simple tips:

- Be Friendly The next time you're taking out the trash and notice a new face, say hi and introduce yourself.
- When you go to check your mail, chat up the person who is also checking their mail. You may be surprised how quickly bonds can form.
- Be Active The list of amenities that drew you to the apartment in the first place is a great way to meet the people that live in your complex. For example, when you go to the community gym, leave your headphones at home, and strike up a conversation with the person on the treadmill next to you.

The friendlier you are, the quicker you will make friendships that may even last a lifetime!

"Sometimes the greatest adventure is simply a conversation"

-Amadeus Wolfe

#### **MOVE YOUR CARS!**

To ensure all our residents are able to get out when needed, we need you to move your car for snow removal. Have your cars removed from all parking areas and from in front of your garage by 9:00 AM or you will get plowed in.

On weekdays, snow plowing will begin at 7:30 AM if snowfall is less than 2". Plowing will begin at 5:30 AM if snowfall is heavier. Areas around mailboxes and sidewalks will be shoveled daily.

Although we make every effort to always keep the snow clear, you may want to keep a bag of salt and/or snow shovel on hand for your convenience. Snow plows can only get so close, after all.

#### **January Snow**

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24-hour period to help our residents. Add travel time to and from their homes and our guys had less than 5 hours sleep. Something to think about when we're safely tucked in our homes!

• Our office staff were working the phones to coordinate with our crew when a resident had to get out for medical reasons. They also dealt kindly with the few complaint calls, knowing that the person on the other end was dealing with the anxiety from the storm. Most importantly, the office staff kept up morale for our residents and maintenance team when needed most!

The <u>annual snowfall in Erie, PA is 101.2 inches</u> with snow falling an average of 57 days. On January 17th, Erie received 25% of our average in less than one day! Who is looking forward to spring?

## **Tips for Warmth**

We have a few tips for staying warm in your apartment as the weather gets colder:

- Make sure all windows are fully closed
- All baseboards' vents are in the open position.
- Move all furniture away from baseboards to allow air to circulate.
- On very frigid days make sure to keep your blinds down & in a closed position.
- During heating season, never turn the heat off completely in your apartment

"And good neighbors make a huge difference in the quality of life. I agree." -Robert Fulghum





# **Tips to Reduce Service Needs**

Garbage Disposal: While your disposal is operating, always keep the cold water running. Do not use drain cleaning chemicals in your disposal. Never put bones, celery, onion peels, cornhusks, artichoke leaves, metal or glass down your disposal.

If your disposal does not work, turn off the wall switch, wait a few minutes and push the reset button. This is usually a red button on or near the bottom or side of the disposal unit located under the kitchen sink. Try to turn on the disposal at the wall switch

**Dishwasher:** For optimum efficiency, do not overload your dishwasher and only use dishwasher detergent recommended for automatic dishwashers. Don't interrupt a cycle; the water won't drain properly.

**Plumbing:** Should the toilet overflow, remove cover off the tank and push the flapper down firmly into hole in bottom of tank. Turn off the water supply by turning handle located under the tank in a clockwise direction and call the office immediately.

Washer/Dryer: For optimum efficiency, do not overload your washing machine and only use detergent recommended for clothes washing machines. In addition, small loads can easily become unbalanced and stop your machine. If your machine does stop in midcycle, open the hood, re-distribute the clothes and close the hood. The machine should start again. The lint vent on your dryer should be cleaned before each load to ensure minimal drying time.

#### Odds 'n Ends

**Shadow Pines Residents:** one of your amenities is our secure entries. To keep your entries secure, please remember to pull the entry doors closed completely.

Hallway doors should be kept shut; they need to be closed in order to prevent the spread of fire and smoke. Propping or wedging them open compromises the safety of the building's inhabitants, putting them at serious risk, should a fire occur.

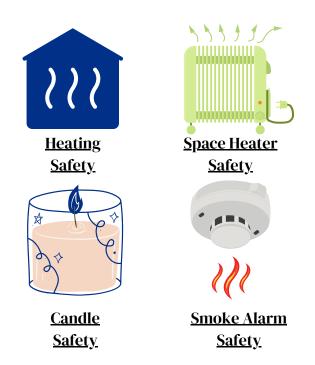
**Renewal Season:** the leases for our communities generally renew between the end of April through August. Be sure to watch your emails for your lease renewal.

Just a reminder that if you should be moving on (we'll miss you!), a 30-day notice is required. Please request one from our office.

#### **Fire Prevention Resources**

Our Corporate Controller, James Washburn, cares about our residents, too. He shares the following resources to help keep everyone safe.

Click on each icon to read these quick and easy information bulletins:



#### **Should I Get Renter's Insurance?**

If you're renting an apartment or townhome, you'll need an insurance policy to cover your belongings. Many people assume they are covered by their landlord's policy, or they underestimate the value of their personal items.

Another often overlooked reason is liability. If someone is injured in your home, they could sue you.

Lost your computer while traveling? A replacement could be covered under your renter's policy.

Renter's insurance policies are affordable so be sure to take advantage and protect your belongings, yourself, or someone else.

Source: https://www.nerdwallet.com/article/insurance/do-you-need-renters-insurance/



# You've worked hard to make your house a home.

Your insurance should work hard, too.

Northshore Insurance Agency, LLC 2340 West Grandview Blvd Suite 3 Erie, PA 16506-4510

814-838-8310

\$1022 Not all companies are licensed or operate in all states. Not all products are offered in all states. Go to enjairsurance com for



#### **HOME BUYING 101**

Have you been dreaming about buying your own home, but think it's out of reach? Now is the time to exercise one of your amenities and find out how and when you should buy a home.

Our Maleno Real Estate team is providing a FREE Zoom seminar for all Maleno residents on Tuesday, February 8th from 6-7 p.m. They will have a Q&A session for all attendees. It's not too late to sign up! Simply click here: I'll Be There!



# Real Estate Listings

Be sure to check out the properties we have listed on our website!

www.malenohomes.com

If you don't find something that's exactly right for you, we give you access to the MLS where you can filter by price, size, etc. If you find something, let us know and we'll take you on a tour through the home!

#### RECIPE CORNER

#### Valentine Trail Mix

This tasty Valentine's snack recipe doesn't require baking or cooking—giving you time to focus on your sweetie this month! You'll have an easy and exciting snack to enjoy at home, send to school, or take to work.

#### **Ingredients:**

- 4 cups miniature pretzels
- 4 cups strawberry wafers
- 3 cups chocolate Teddy Grahams
- 2 cups popcorn
- 2 cups yogurt-covered raisins
- 2 cups Valentine M&Ms



Dump all the ingredients in a large bowl and mix. Scoop a 1/2cup into snack-size Ziploc bags. Enjoy!

Source: <a href="https://www.ultris-islandpark.com/blog/2020/02/06/valentines-trail-mix/">https://www.ultris-islandpark.com/blog/2020/02/06/valentines-trail-mix/</a>

Things to do in Erie in February <a href="https://52perfectdays.com/north-america/the-wonders-of-winter-in-erie-pennsylvania/">https://52perfectdays.com/north-america/the-wonders-of-winter-in-erie-pennsylvania/</a>

# A Healthy Valentine Treat: CHOCOLATE

<u>Recent studies</u> have shown that eating chocolate may be good for you! Who's not happy to hear that? Raw, or minimally processed cocoa contains flavonoid, like those found in green tea, according to researchers. Among other things, these antioxidants have been linked to:

- Decreasing blood pressure and increasing heart health
- Improving circulation
- Improving brain function
- Improving digestion and stimulating kidneys
- Treating patients with anemia, kidney stones, and poor appetite

Having a healthy relationship with all foods is important. Developing a balanced relationship with dark chocolate, in particular, may have a significantly positive impact on your overall health!

Of course, check with your physician before making any changes to your diet.

#### **Service Requests**

If you have a maintenance emergency after hours, please call 814-833-6516, ext. 9. For all other repairs, submit a request through the AppFolio portal or call 814-833-6516, option 2.