

# Welcome Home... How to Become a Resident

# Can I apply online?

Our leasing consultant will send you a link to our online application through our apartment app, AppFolio. Our application fee is \$45.00 per applicant. Application fees can be paid directly through AppFolio. All occupants over the age of 18 must apply.

# What are the occupancy qualifications?

Employment history must be verifiable. If no employment history exists, applicants must provide means of financial support. Your monthly income must be at least three (3) times the monthly rental amount of the apartment home for which you're applying. If you do not have credit or the credit report says you do not qualify under our credit criteria, then your application will be denied.

### How much is the security deposit?

Our security deposits are equal to one month's rent for the apartment home for which you are renting.

# How do I reserve an apartment?

Once your application has been processed and approved, you will receive an email notification along with an invitation to our resident portal. On the portal you will provide the security deposit payment within a 24-hour required timeframe to finalize the securing of the unit of your choice.

### Once I am approved, what are the next steps?

Once you have completed your application and paid your security deposit, we will send your approval notification and security deposit request, along with the Lease Documents, Move-In Procedures and our Resident Handbook to read and affix your signature(s). These documents will reflect the unit of your choosing and the lease start date associated with it.

## What happens if I'm not approved?

Should your application be denied, you will receive an email with an attached formal notification. The application processing fee is non-refundable. If for any reason you have previously provided a security deposit prior to your application processing, your deposit will be refunded.

### Do I need renter's insurance?

We do not require renter's insurance, but we highly recommend it. The property's insurance does not cover your personal contents. That is your responsibility.

