

Messenger

**Resident Community Newsletter** 

#### March 2019

#### **OFFICE HOURS**

Monday – Friday 8 - Noon & 1 - 5pm

Saturdays by Appointment

Sunday Closed

Phone: 814-833-6516 Option 2

Email: apartments@malenohomes.com

> Emergency Maintenance After Hours 814-833-6516 Option 9

Or submit requests through your AppFolio portal

Locations: 2315 Jamestown Dr. (West Side) 5355 Rome Dr. (Shadow Pines)

#### ENJOY LIVING HERE? TELL A FRIEND!

We have a resident referral program! If you know anyone looking for a great place to live, why not recommend your community? If your friend, coworker, or other acquaintance is approved and rents with us, you will be rewarded with a \$50 rent credit! They must use your name in the "Notes" section of their application. Spread the word today!

### We are Pleased to Welcome...

Erin Cousins has joined our Property Management team!

She is our new Administrative Assistant who will cheerfully greet you on the phone and will be the smiling face you see when you come to our Jamestown Dr. office.



Having spent 19 years as an experienced Office Coordinator at the office of Dr. William M. Wilcko, DMD, Erin has well-honed and exceptional customer service skills. She is ready to help ensure your stay with us is smooth sailing.

Stop by to introduce yourself and enjoy a cup of coffee!

#### MARK YOUR CALENDARS!

Spring is here and summer is just around the corner. We know you'll be planning activities to enjoy the good weather, so be sure to add these dates to your calendar:

#### **April - September**

Lease Renewals: Watch your email and mail boxes!

#### Saturday, May 25th

**Pools Open:** At Lake View & Shadow Pines. All Maleno residents are welcome to use either pool location, so dive in!



#### Tuesday, July 16th

Maleno Block Party. Join us from 5:30—7:30

p.m. It's going to be bigger & better than ever! Food trucks, bouncy house, DJ Tony, fire trucks, tents with seating, and more! You don't want to miss this!

#### LITTLE FREE LIBRARY IS HERE!

Little Free Libraries are a global phenomenon. The small, front-yard book exchanges number 60,000 around the world in 80 countries — from Iceland to Tasmania to Pakistan. Now, a new Little Free Library, across from our Property Management office on Jamestown Dr, will join the movement to share books, bring people together, and create communities of readers.

"It's our hope that this Little Free Library will bring a little more joy, a little more connection, and a whole lot more books to our communities," says Natalie Washburn, Property Manager.

Browse, take a book, and return it later or replace it with another book. This is open to everyone, within all of our Maleno communities. Book donations are welcome! If you have a box or bag of books, bring them to our office and we'll get them into the library rotation.





#### Here are some helpful maintenance tips for your home.

**Dishwasher:** For optimum efficiency, do not overload your dishwasher and only use dishwasher detergent recommended for automatic dishwashers. Don't interrupt a cycle; the water won't drain properly.

**Plumbing:** Should the toilet overflow, remove cover off the tank and push the flapper down firmly into hole in bottom of tank. Turn off the water supply by turning handle located under the tank in a clockwise direction and call the office immediately. always keep the cold water running. Do not use drain cleaning chemicals in your disposal. Never put bones, celery, onion peels, cornhusks, artichoke leaves, metal or glass down your disposal.

If your disposal does not work, turn off the wall switch, wait a few minutes and push the reset button. This is usually a red button on or near the bottom or side of the disposal unit located under the kitchen sink. Try to turn on the disposal at the wall switch.

**Washer/Dryer:** For optimum efficiency, do not overload your washing machine and only use detergent recommended for clothes washing machines. In addition, small loads can easily become unbalanced and stop your machine.

If your machine does stop in mid-cycle, open the hood, re-distribute the clothes and close the hood. The machine should start again. The lint vent on your dryer should be cleaned before each load to ensure minimal drying time.

Garbage Disposal: While your disposal is operating,



# You've worked hard to make your house a home.

Your insurance should work hard, too.

Northshore Insurance Agency, LLC 2340 West Grandview Blvd Suite 3 Erie, PA 16506-4510 814-838-8310

S1022 Not all companies are licensed or operate in all states. No all products are offered in all states. Go to erieinsurance.com for company licensure and territory information.



Maintenance Requests can be submitted 24/7 through your AppFolio portal or by calling 814-833-6516, option 9.





### **BITS 'N PIECES**

April is "Keep America Beautiful Month". Let's all do our part!

#### THE ART OF TEACHING

"Tell me, I'll forget. Show me, I may remember. But involve me, and I'll understand." *Chinese Proverb* 

#### ACT LIKE A CAT

Learn to do stretching exercises when you wake up. It boosts circulation and digestion, and eases back pain.

#### PROTECTING YOURSELF FROM IDENTIFY THEFT CLASS

April 24th 6-7 PM Blasco Library

The workshop discusses the methods used by criminals to steal your identity and provide tips for protecting yourself. Learn what the signs of Identity Theft are and tips for password/social security safety. Protect yourself. For more information please email idealab@eriecountypa. gov or call 814-451-6939. This program is free and open to the public. No registration required.



#### **AppFolio** Your Online Portal is Here!

Our new software system went "live" on March 1st. As new system roll-outs go, this one went very smoothly, over all.

We are so pleased by the positive comments and the quickness of our residents to embrace this new technology. As of this writing, nearly 60% of our residents and homeowners have activated their portal and 44% have paid online.

Due to banking regulations, we were not able to transfer bank

account information for those who

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are set up on automated draft (ACH) for their rent payments. If you are a resident whose rent has been drafted by us in the past, and have not yet set up your portal, you must do so. Otherwise, your rent is not being paid.

Unsure about how to set up the portal and your automated payment? No need to worry! Our office team is ready to help. Simply call our office and we'll walk you through it, or stop by our 2315 Jamestown Dr office, and we'll be happy to get you set up.

The portal isn't just for automated payments! You can submit maintenance requests and check their status, check your tenant ledger for payments and charges, and access documents that have been shared with you. You can view or download a copy of your signed 2019-2020 lease from the Home tab in your Online Portal.

You can download the AppFolio Online Portal app to your tablet, smartphone, or computer. You can also access it from our website at www.malenohomes.com / Property Management / Apartment Residents / AppFolio Resident Portal.



# **Recipe Corner**

#### **Orecchiette with Sausage and Fennel**

4 Servings

Total Prep Time: 25 Minutes

#### INGREDIENTS

- 12 oz orecchiette or other short pasta
- Kosher salt
- 1 Tablespoon olive oil
- 12 oz sweet Italian sausage, casings removed
- 1 fennel bulb (about 12 oz), cored, thinly sliced, fronds chopped and reserved
- Freshly ground black pepper

#### PREPARATION

Cook pasta in a large pot of boiling salted water until al dente. Drain pasta, reserving 1 cup pasta cooking liquid.

Meanwhile, heat oil in a large skillet over medium-high. Cook sausage, breaking up with a wooden spoon, until cooked through and browned and crispy in spots, 6-8 minutes. Using a slotted spoon, transfer to a plate.

Add sliced fennel to skillet; season with salt and pepper. Cook, stirring occasionally, until fennel begins to soften, about 5 minutes. Continue to cook, adding 1/4 cup water to skillet as bottom begins to brown (you may need to do this a few times), until soft and caramelized, 10-15 minutes more.

Be sure to add the sausage just before the last toss to maintain all those delicious crispy bits!

Add pasta and reserved pasta cooking liquid to skillet and cook, tossing to coat, until liquid has reduced to a creamy sauce, about 4 minutes. Add sausage and fennel fronds, season with salt and pepper, and toss to combine.

## The Maleno Patio is opening soon!

With the table, chairs and grill available, why not ask your friends or neighbors to join you for a potluck dinner? The orecchiette recipe would make a great main dish! Add a salad, some bread, and a bottle of wine and you have a Tuscany-like evening ahead of you. Enjoy!



# **Erie Calendar of Events**

### So much to do, such a good time!

<u>Click</u> on the calendar to access Visit Erie's calendar of events for the whole 2019 year!



For more options, click on these links:

- 1. Erie Reader
- 2. GoErie.com
- 3. Your Events—WJET
- 4. Events & Festivals in Erie, PA
- 5. Erie Arts & Culture

Maleno 2315 Jamestown Drive Erie, PA 16506

#### Read our full newsletter at malenohomes.com.

### Maleno Custom Building New Construction Spotlight



Natalie Washburn - Broker/Owner Jarrod Maleno - Real Estate Agent Aimee Pfleger - Real Estate Agent Angie Rinn - Real Estate Agent 814-833-6516



#### 7622 Magnolia Bend - \$357,900

<u>4 bedrooms, 2.5 baths, 2,298 sq. ft. located in Evergreen Farms.</u> You will fall in love with the custom finishes including linen custom cabinetry, quartz countertops, hardwood flooring, stunning ceramic tiled shower, and rustic fixtures & finishes. Call for a tour!

Maleno Communities: Lake View Apartments , Scenery Hills, Shadow Pines, The Village on Pacific (PA); Lincoya Bay Townhomes (TN)