Maleno 2315 Jamestown Drive Erie, PA 16506

> "The Maleno team is hardworking, meticulous and by working with them you can tell they always have the client's best interest in mind with every decision that needs to be made. With Maleno, you never have to worry about them doing the right thing."

~ Garrett and Tina Geib

Follow Us on social media!

And, check out our website at MalenoHomes.com. You can "sign up for our newsletter" to have our monthly blog articles delivered to your email.

There's a lot happening!



814.528.5104 2320 West 38th Street | Erie, PA 16506



February 2017 Newsletter

Hello!

It's been a busy start to the New Year! Our



Our Custom Building group, in addition to building new houses and condominiums at Countryside, is donating their time and materials to improving our local zoo.

The Property team has been planning several new events for our residents this year—and we hope to see you participating!



Customer Comments

Having never rented we didn't know what to expect when we moved into your development. We soon came to realize that we had nothing to fear. When we did have a few problems, a phone call was all that it took to have someone from your staff show up at our door in a very short time with a smile on their face and solution to our problem!

~Jim Steber

MALENO ADVENTURE WOODS **COMING SOON!**

The Zoo is an important connector to outdoor experiences for our community and this spring there will be another space to explore! Our company is giving back to the community by putting our custom building skills to work. We're creating an exciting new playground that will be enjoyed by hundreds of thousands of children who visit the Zoo each year. Maleno Adventure Woods will replace the old play structure with a series of treehouses and rope walks which will greatly enhance this entire area of the Zoo. Keep an eye on our Facebook page to watch the construction progress on Maleno Adventure Woods!



NAME OUR NEWSLETTER - win dinner for two!

We tried to think of a really cool name for our newsletter, then decided to let you, our creative residents, name it! The contest will run for 6 weeks—from now until April 3rd. If you are the lucky winner, you'll receive a gift card for Firebirds Restaurant located in the Millcreek Mall (\$50.00 value).

- 1. Only Maleno residents may enter.
- 2. Residents may submit more than one name throughout the contest period.
- Submissions must be in writing either by dropping them off at the Property Office, mailing them to the property office or emailing them to wendy@malenohomes.com. Be sure to include your name, address and phone number!
- The winning name will be chosen by the Property Management team.
- If the winning name is submitted by more than one person, each of the resident's names will be put in a drawing. Winner will be drawn by the Property Manager.
- 6. Contest ends 4/3/17. Winner will be drawn 4/4/17.

GET SOCIAL >>>



f LIKE: MalenoDevelopment



@MalenoReal



MAINTENANCE CORNER: Helpful Tips

NEED HELP? In case of a service emergency after hours, please call 814-833-6516, option 9.

Did you know we have 35 short "how-to" videos on our website? Of course, we're always here to help you! But, if you have a simple problem, you don't have to wait to get help. For example, if your garbage disposal stops working and you checked to make sure nothing was dropped inside, it might be as simple as pressing a reset button! Check them out at MalenoHomes.com under the Learning Center tab. http://malenohomes.com/learning-center/maintenance-videos.html



We are proud to announce that Maleno Builders, Inc. received the 2016 Builders Association Award of Excellence in two categories! Talk with Natalie Washburn if you're interested in building a new home!

NEW Loyalty Rewards

We appreciate you staying with us! As many of you know, to thank you, we offer "Loyalty Reward" items you can choose based on the number of years you've been with us. We're excited to tell you that we've added several new items that we think you'll be pleased with! From hand-held shower heads to electric fireplaces, there's something new for each year's category. Be sure to ask for our updated Loyalty brochure when you renew your lease!

You've worked hard to make your house a home.

Your insurance should work hard, too.

Northshore Insurance Agency, LLC

2340 West Grandview Blvd Suite 3

Erie, PA 16506-4510

814-838-8310





Community Updates

It was a sweet time at our Property Offices during the first week in February! Cookies, punch and Valentines-making brought smiles and laughter all around!

Watch your emails for our upcoming "Maleno March Madness" event taking place the first week in March. We'll combine basketball with the "Luck 'O The Irish". Lots of goodies! No foul shots here!

We have something planned for every Month in 2017. Get involved in the Activities—you may discover your "new" best friend!



Holiday Decoration Winners!

Our judges had tons of fun walking through our communities while checking out the door decorations!

The VISA gift card winners were:

- 1. Shadow Pines: Jessie Monteleone & Laura Pappas, Jahmil Campbell & Sharece Edwards, Shirley Hand
- 2. The Village at Pacific: Mary Ann Mascharka, Mary Villa, Dorothy Zimmer
- 3. Lake View/Scenery Hills: Nouman Mujahid & Summar Naddaf, Richard & Carol Yost, Tyler Liebegott & Rebecca Goetz, Mark Gates & Kathryn Jaglowski

